# QUALITY POLICY

Maseno University is committed to quality through teaching, research and community outreach; providing timely services to foster and develop academic excellence by training practice oriented manpower, carrying out basic and applied research at all levels of study, that can contribute effectively to social, intellectual and academic development in the community, the nation and the community of nations. The University is committed to communicating effectively with its customers and interested parties, to continually improve its quality management systems to ensure delivery of quality service in compliance with statutory and other regulatory requirements.

In order to realize this commitment, the University Management shall monitor and review established quality objectives and the quality policy once every five years and ensure provision of resources for implementation of an effective Quality Management System based on ISO 9001:2015.

Prof. Julius O. Nyabundi, PhD, OGW
**VICE-CHANCELLOR**

**Date:** 10th March 2023

**MSU/VC/QP/01**